

ENTERPRISE INVESTIGATIONS MANAGEMENT

Fresh Haystack, a division of CANDA Solutions, is a modular security case management solution created from years of experience deploying generic case management systems for Federal and Commercial customers that were expensive, difficult to navigate, costly, and slow to implement. With a dedication to “Getting Things Done,” we knew there had to be a better way to gain clarity across the many existing departmental data silos using case management framework.

CAPABILITIES

- Enterprise Investigations Management
- Insider Threat Defense
 - ▶ Risk / Threat Assessments
 - ▶ Continuous Evaluation
 - ▶ Insider Threat
 - ▶ CounterIntelligence
- Enterprise Industrial Security
- Enterprise Personnel Security
- Continuous Adaptive Risk Evaluation
- Case Management Solutions

COMPANY DATA

Privately Held Small Business
National Capital Region Headquarters

ABOUT CANDA Solutions

CANDA provides Investigations Management solutions that enable whole-person, contextual visibility and threat mitigation opportunities. Our public and private sector work experience positions us to support the missions of the Warfighter, the National Security workforce, and Corporate entities.

HOW WE MAKE A DIFFERENCE

CANDA has deep security domain experience which enables up-to-date alignment of policy and software, keeping our customers on the forefront of the latest risk mitigation methods and techniques. We provide a way to analyze, process, adjudicate, store, and trend information of interest in a safe and secure manner.

BENEFITS

- Case Work Items Management
- Report of Investigation (ROI)
- Compliance & Tracking
- SLA based Workflows
- Role-based Dashboards
- Notifications & Escalations
- Reporting & Metrics
- Work Assignment & Tuning Optimization (WATO)
- Subject & Investigator Portals
- Integrations out-of-the-box
- Cloud-based or on-premise
- Flexible Licensing Model
- Facilities / Contracts / Personnel





The Fresh Haystack Enterprise Investigations Management Suite is an environment that provides a method to scope a Background Investigation (BI), auto-create leads that are extracted from candidate SF85p/SF86 form inputs and additional criteria, and then auto-assigns those leads to investigators based on the geographical location of the lead or based on case complexity and the investigator's capabilities.

The Investigators Portal enables:

Investigation initiation and assignment —

Geography-based, complexity, priority, and other factors considered

Investigation Scoping —

Auto-scoped based on Federal Investigative Standards (FIS) Tiers 1-5

Investigator Travel —

Minimized travel based on geographical assignment approach

Investigator Sourcing —

Flexible sourcing via controllable queue

Investigator Assignment —

Automated assignment, with flexibility to manually assign

Investigator Review and Quality Assurance (QA) —

QA checks built into workflow

Investigation Invoicing —

Invoice generation via BI Contractor with expectation that invoices will be lower than normal due to geography-based or case complexity-based lead assignment approach.

During an investigation, the Fresh Haystack Investigators Portal provides an environment for the Background Investigator (BI) to upload individual investigative artifacts and Reports of Investigation (ROI). Flexibility is built into the environment so the queue of investigation leads can be managed in a way to prevent investigator overload, but control and/or redirect investigations to alternate investigators based on investigative performance, case workload, case complexity, geography, etc.

This method and structure of Investigations Management allows the entire investigative workload of cases to be distributed across multiple Investigators in any manner deemed appropriate to ultimately speed up case completion and reduce the cost of each completed BI.