

## COMPANY OVERVIEW

Fresh Haystack, a division of CANDAsolutions, is a modular case management solution created from years of experience deploying generic case management systems for Federal and Commercial customers that were expensive, difficult to navigate, costly, and slow to implement. With a dedication to “Getting Things Done,” we knew there had to be a better way to gain clarity across the many existing departmental data silos.

### CAPABILITIES

- Enterprise Investigations Management
- Case Management Solutions
- Enterprise Industrial Security
- Enterprise Personnel Security
- Enterprise Workforce Risk Management
  - ▶ Risk / Threat Assessments
  - ▶ Continuous Evaluation
  - ▶ Insider Threat
  - ▶ CounterIntelligence

### HOW WE MAKE A DIFFERENCE

CANDA has deep security domain experience which enables up-to-date alignment of policy and software, keeping our customers on the forefront of the latest risk mitigation methods and techniques. We provide a way to analyze, process, adjudicate, store, and trend information of interest in a safe and secure manner.

### COMPANY DATA

Privately Held Small Business  
National Capital Region Headquarters

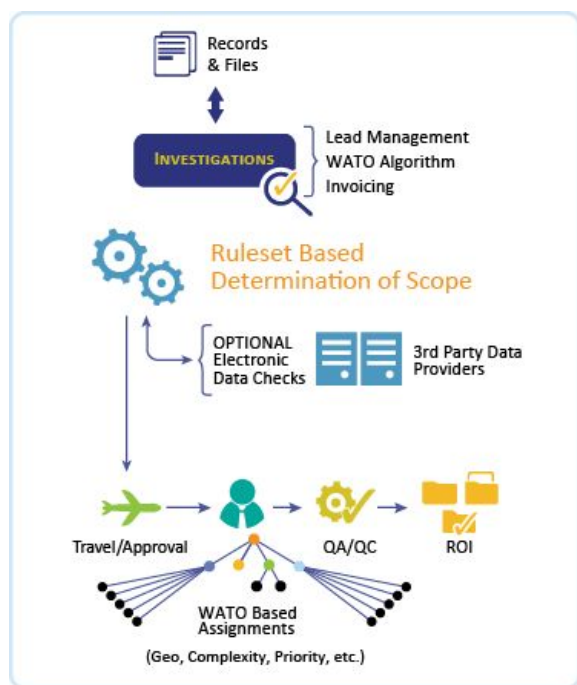
### ABOUT CANDAsolutions

CANDA provides Enterprise Personnel Risk Management software that enables efficient and compliant Industrial Security processing. Our public and private sector work experience positions us to support the missions of the Warfighter, the National Security workforce, and Corporate entities.

### BENEFITS

- *Compliance & Tracking*
- *SLA based Workflows*
- *DSS Audit Readiness*
- *Role-based Dashboards*
- *Notifications & Escalations*
- *Reporting & Metrics*
- *SCI/Collateral/Public Trust*
- *Facilities/Contracts/Personnel*
- *Incoming & Outgoing Visit Requests*
- *Documents/Containers/Drawers/Locks*
- *Applicant Portal & PreScreens*
- *Integrations out-of-the-box*
- *Cloud-based or on-premise*
- *Flexible Licensing Model*

## ENTERPRISE INVESTIGATIONS MANAGEMENT



During an investigation, the Fresh Haystack Investigators Portal provides an environment for the Background Investigator (BI) to upload individual investigative artifacts and Reports of Investigation (ROI). Flexibility is built into the environment so the queue of investigation leads can be managed in a way to prevent investigator overload, but control and/or redirect investigations to alternate investigators based on investigative performance, case workload, case complexity, geography, etc.

This method and structure of Investigations Management allows the entire investigative workload of cases to be distributed across multiple Investigators in any manner deemed appropriate and ultimately speeds case completion and reduces the cost of the each completed BI.

The Fresh Haystack Enterprise Investigations Management Suite is an environment that provides a method to scope a Background Investigation (BI), auto-create leads that are extracted from candidate SF85p/SF86 form inputs and additional criteria; and then auto-assigns those leads to investigators based on geographical location of the lead or based on the complexity of the case being investigated and the investigator's capabilities. The Investigators Portal allows full-cycle accomplishment of:

### Investigation initiation and assignment —

Geography-based, complexity, priority, and other factors considered

### Investigation Scoping —

Auto-scoped based on Federal Investigative Standards (FIS) Tiers 1-5

### Investigator Travel —

Minimized travel based on geographical assignment approach

### Investigator Sourcing —

Flexible sourcing via controllable queue

### Investigator Assignment —

Automated assignment, but with flexibility to manually assign

### Investigator Review and Quality Assurance (QA) —

QA checks built into workflow

### Investigation Invoicing —

Invoice generation via BI Contractor with expectation that invoices will be lower than normal due to geography-based or case complexity-based lead assignment approach.